

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW | Washington, DC 20554

Ms. Karen Majcher Vice President – High Cost Low Income Division Universal Service Administration Company 2000 L Street NW, Suite 200 Washington, DC 20036

RE: WC Docket No. 10-90

Reporting Requirements FCC Rules 54.313(a)(2) through (6) and (h)

June 21, 2012

Dear Secretary Dortch and Ms. Majcher:

The following information is submitted by Thacker Grigsby Telephone Company, Inc. pursuant to WC Docket No. 10-90 as specified in the Public Notice released May 8, 2012 (DA 12-729).

If you have any questions, I can be contacted at (606) 785-9500.

Sincerely,

William K. Grigsby

Vice-President/General Manager

Cc: Secretary, Public Service Commission of Kentucky

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6) and 54.313(h) WC Docket No. 10-90

$\S 54.313(a)(2)$ – Outage reporting

My company was not required to collect this information in 2011.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that my company is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that my company can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, my company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h)(1) – Rates below the current rate floor as defined in §54.318

As of June 1, 2012, my company had local residential service rates (as defined in §54.318) that were below the rate floor. The local rates, state fees, and the number of lines required to be reported are being separately reported to you on my company's behalf by the National Exchange Carrier Association and directly reported by my company to the Kentucky Public Service Commission.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below:

Kentucky Thacker Grigsby Telephone Company, Inc. Study Area Code: 260419

Signed,

William K. Grigsby, Vice-President/General Manager

Date:

P.O. Box 789

Hindman, KY 41822